NCR	2020-001
	Check if Customer Complaint

## Pitt County Forensic Services NONCONFORMITY RECORD

## SECTION I

Individual and/or Laboratory	Nancy Gregory	
Type of forensic analysis	Reporting of weights	
Laboratory and/or Agency Case Number (if known/applicable)	Drug Chemistry/PCSO 2019-4726 #1b	
Date of Incident, Analysis, or Report (if known/applicable)	Found 3-17-2020/Report Date 1-9-2020	

**SECTION II** - Please write a *brief* statement of event(s).

**SECTION III –** The person identifying the NCR:

Name FS Frank Shaw Date 3	
Name F5 Flank Shaw	3-17-2020

**SECTION IV** — Basic fact-finding. You may use additional paper, if necessary.

Quality Manager/Technical Leader	Wallay	Men	Date	3-18-2020
Further Action Requested?	Yes	No		

## **Explanation:**

While pulling casefiles to look for a variety of cases to submit for the upcoming ANAB audit, Frank discovered that NH Gregory had reported the weight of a non-pharmaceutical tablet as "0.09g +/- 0.03g" instead of "Less than 0.1 gram" with no reported UofM as stated in the Technical Procedure for Balances 6.4.

Although reported accurately, the procedure states: "The notation "Net weight of material - Less than 0.1 gram" is required to report all record all weights less than 0.1 gram when a bench top balance or analytical balance is used to obtain the weight. Uncertainty of measurement does not apply in this situation." This change in wording has no effect on the quality of work performed or reported.

On this date, NH Gregory sent an email to herself to document what happened in the casefile. She corrected the notes, created an amended report and sent it for re-review by the original technical reviewer.