



(844) 796-7560

<https://www.envistaforensics.com/>

Example Subpoena Language for Call Detail Records

Please contact the Digital Forensics Division for any questions or case inquiries regarding call detail records and location information. dfassign@envistaforensics.com

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If you do not see the carrier you are looking for, particularly Tracfone or other prepaid companies, or have any questions regarding call detail records, please contact us.

Other important steps prior to sending legal process:

- If your matter is civil litigation, please contact our experts for assistance as the service process may vary from these samples.
- Contact the carrier to ensure they are the correct carrier to request data.
- Send preservation letters to hold all available records, this can be done for 90 days at a time.
- Refer to [search.org](https://www.search.org/resources/isp-list/) for the most current contact numbers and delivery methods for legal process. <https://www.search.org/resources/isp-list/>

AT&T Wireless, servicing Cricket Wireless

11760 US Highway 1 Suite 600

North Palm Beach, FL 33408

Contact Phone Number: 888-291-4952

SERVICE BY FAX OR EMAIL: 888-938-4715 or gldc@att.com

LANGUAGE:

Defendant, by and through his or her attorney, requests the following information be provided regarding cell phone communications in the form of historical call detail records and tower locations, for cell phone number(s) **000-000-0000** for the period of time between **00-00-2000 and 00-00-2000**.

All information including but not limited to:

1. Subscriber information for the above listed numbers, including financially responsible party, billing address, features and services and equipment,
2. All call originations, call terminations, call attempts, voice and text message transactions, including push to talk, data communications, SMS and MMS communications, and voice communications, LTE and/or IP sessions and destinations with cell site information, including the originating and receiving phone numbers or network IDs for all incoming and outgoing call transactions, data transactions and push to talk sessions.
3. Records are to include the IMEI, IMSI or other equipment or handset identification information for the target phone number if known.
4. All stored SMS content, MMS content and / or Browser Cache if available.
5. Beginning and ending switch and cell site / tower identifiers for each call, SMS MMS and data transmission, including the location information and azimuth for the tower and sector used for the call.
6. A complete table of cell towers / cell site information for all cell towers / cell sites in the LAC, NEID or service area and or for all switches used, active at the time period for the call detail records requested. This shall include:
 - a. cell tower location information including latitude and longitude
 - b. cell tower / cell site designation information / identification numbers
 - c. information for each cell site sector including azimuth.
 - d. equipment type used at the cell site, i.e. Lucent or Nortel, etc.
 - e. **NOTE TO ATT MOBILITY:** Even though the tower location information is in the call detail records, this subpoena also requests a list of cell tower locations with the latitude, longitude of each tower, the sector azimuth and the beam width, if known, for the time period covered, in comma delimited or Excel

format, for every tower referenced in the call detail records responsive to this subpoena.

7. a legend and definition for any and all abbreviations used in the reports provided
8. An explanation of how to read the call detail records.
9. Any precise measurement data such as e-911 location data, NELOS data and or any other data recorded for the time period that will provide additional location data.
10. Specific information regarding the time stamps / time zones of the records.

Provide the following information regarding cell tower locations for the following areas containing cell towers actively in service between **00-00-2000 and 00-00-2000**..

Include the below AT&T cell tower information:

LAC

CID

Latitude

Longitude

Sector Azimuth

11. Any records or information regarding cell towers that were undergoing maintenance, or were out of service the time period in this request.

All responsive data is to be provided in both Adobe PDF format and Microsoft Excel format, .TXT or .CSV format.

Please indicate in your response to this subpoena if there is any data loss due to the time difference between the date of the receipt of this subpoena and the time period requested, and if so, a detailed description of what data is not recoverable versus what data would be recoverable based on the carrier's retention period for call detail records.

Please respond to this subpoena via email to: **[your email & Expert with Envista Forensics](#)**

Verizon Wireless (formerly Cellco DBA Verizon Wireless)

180 Washington Valley Road

Bedminster, NJ 07921

Contact Phone Numbers:

Subpoena contact: 888-483-2600

Search warrant contact: 800-451-5242; select option 2

Wireless Records contact: 800-451-5242; select option 1

Wireless Voice, Text, Email, IP, etc.: (888) 483-2600

SERVICE BY FAX OR MAIL:

Subpoenas: 888-667-0028

Orders & Warrants: 888-667-0026

OR

Verizon Security Assistance Team

180 Washington Valley Road

Bedminster, NJ 07921

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3. Records are to include the IMEI, IMSI or other equipment or handset identification information for the target phone number if known.
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5. Beginning and ending switch and cell site / tower identifiers for each call, SMS MMS and data transmission, including the location information and azimuth for the tower and sector used for the call.

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 - a. cell tower location information including latitude and longitude
 - b. cell tower / cell site designation information / identification numbers
 - c. information for each cell site sector including azimuth and beamwidth.
 - d. equipment type used at the cell site, i.e. Lucent, Samsung, Nortel, etc.
7. a legend and definition for any and all abbreviations used in the reports provided
8. An explanation of how to read the call detail records.
9. Any precise measurement data such as e-911 location data, RTT, RTTL, RTTM, erlte or reports of similar nature data that provide estimated locations of the device or distances from the base station. Any other data recorded for the time period that will provide additional location data.
10. Specific information regarding the time stamps / time zones of the records.

Provide the following information regarding cell tower locations for the following areas containing cell towers actively in service between **00-00-2000 and 00-00-2000**.

11. Any records or information regarding cell towers that were undergoing maintenance, or were out of service the time period in this request.

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T-Mobile, service Metro PCS, and Metro by T-Mobile

4 Sylvan Way

Parsippany, New Jersey 07054

Contact: 866-537-0911

SERVICE BY E-MAIL AND FAX: Lerinbound@T-Mobile.com, 973-292-8697

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8. An explanation of how to read the call detail records.
9. Any precise measurement data such as e-911 location data, TDOA (Time Delay of Arrival) Truecall, Timing Advance or reports of similar nature data and or any other data recorded for the time period that will provide additional location data.
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Sprint Corporation, Servicing Boost Mobile and Virgin Mobile

6480 Sprint Pkwy
Overland Park, Kansas 66251

Contact: 800-877-7330

SERVICE BY FAX: 816-600-3111; To receive status updates for Subpoenas and Search Warrants by contacting 800-877-7330 extension 3.

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8. An explanation of how to read the call detail records.
9. Any precise measurement data such as e-911 location data, Per Call Measurement Data (PCMD) or reports of similar nature data that provide estimated locations of the device or distances from the base station. Please provide a PCMD report for each Vendor/Call type. Any other data recorded for the time period that will provide additional location data.
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Tracfone Wireless Inc. d/b/a Simple Mobile, also servicing Net10 and SafeLink

Tracfone Wireless Inc. d/b/a Simple Mobile

ATTN: Subpoena Compliance

9700 NW 112th Avenue

Miami, FL 33178

Contact: 800-810-7094

SERVICE BY E-MAIL(PREFERRED) AND FAX: subpoenacompliance@tracfone.com,
305-715-6932

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